



# PROVIDENCE WOMEN'S RECOVERY

AN OUTREACH OF PROVIDENCE MINISTRIES  
711 SOUTH HAMILTON STREET DALTON, GA 30720

## **FAMILY INFORMATION SHEET**

Welcome to Providence Women's Recovery (PWR) program and thank you for trusting us with your loved one's care. Our trained and experienced staff is dedicated in their mission to provide quality education and counseling in an atmosphere of Christian love and acceptance. In God they will find hope for their recovery and discover that a personal relationship with Christ is the ultimate answer to their problems. All inquiries and requests are to be made to the PWR administrative staff. We cannot ensure totality or continuity of care if information is not made available to the administration from the family in a timely manner.

### **PHONE GUIDELINES**

- Residents are not allowed to have cell phones while in the program.
- They may make phone calls from their house phone after 7 days. If the resident has young children, they will be allowed to call and check on their children before the 7-day period.
- Residents are allowed 20 minutes per day from 5:00 pm until 9:45pm weekdays and during the day (when not in an activity) until 9:45pm on weekends/holidays.
- **No incoming calls to the house phones are allowed.**
- Please call the Providence Women's Recovery (PWR) phone numbers, 706-519-0404, Monday through Friday if you need to speak to a resident. We will have her call you back as soon as possible. If you need to reach the resident after regular business hours, you can call our Providence Women's Recovery phone number, 706-519-0404, follow the prompts to leave a message for the Director, and a member of staff will call you back as soon as possible.

### **MONEY GUIDELINES**

- Residents are not allowed to have more than \$50 per week.
- Money (supplied by sponsor(s)) will be maintained at the Providence main office. The resident will be given no more than \$50 on Wednesday. That is the day the residents go shopping. It is the responsibility of the residents to contact their sponsor(s) prior to Tuesday of each week in case they need more money in their

PHONE 706.519.0404 FAX 706.673.3845

spending account. If you would like to make a credit card payment, you can contact Ms. Pat or Charles. Their phone number is 706-275-0268.

- Cash may be given to the houseparent(s) at the conclusion of visitation and will be given to resident at the store to use. **When bringing money on a visitation, please give it to the houseparent and not to the resident.** The resident will be supervised by the houseparent(s) to not exceed \$50 in purchases. The houseparent(s) will also supervise the items the resident is purchasing.
- When sending money to the resident please send to:  

Providence Ministries  
711 South Hamilton Street, Dalton, GA 30720  
Attention: Ms. Pat
- Please designate who the money is for and what it is for (scholarship, personal spending, or medical fund).

### **VISITATION GUIDELINES**

- All visitation lists will be approved by the Director and counselors to ensure the visits are conducive to the resident's recovery.
- Due to Covid-19 safety measures, visitation by immediate family members is allowed on property from either 1-3pm or 3-5pm. Residents are not allowed to leave campus. All visitors and residents are required to wear face masks during the full length of the visit.
- Any clothes, groceries or personal items brought by a family member must be searched by a houseparent prior to turning over the items to resident. Residents may only have **two** bags of approved purchased items.
- Residents are required to have visitation requests into Director by Friday (preceding the visit).